Response Maintenance KPIs

Table 1 **Association Totals** **April** **Year to Date 30/4/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	4	4	100%	4	4	100%	90	85
Emergency	6	6	100%	6	6	100%	90	85
Urgent	10	9	90%	10	9	90%	85	80
Routine	24	24	100%	24	24	100%	85	80
Totals	44	43	98%	44	43	98%		

Response Maintenance KPIs

Table 2 **Glencraig** **April** **Year to Date 30/4/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	3	100%	3	3	100%	90	85
Emergency	3	3	100%	3	3	100%	90	85
Urgent	6	6	100%	6	6	100%	85	80
Routine	14	14	100%	14	14	100%	85	80
Totals	26	26	100%	26	26	100%		

Response Maintenance KPIs

Table 3 **Mourne Grange** **April** **Year to Date 30/4/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	1	1	100%	1	1	100%	90	85
Emergency	1	1	100%	1	1	100%	90	85
Urgent	3	2	67%	3	2	67%	85	80
Routine	4	4	100%	4	4	100%	85	80
Totals	9	8	89%	9	8	89%		

Response Maintenance KPIs

Table 4 **Clanabogan** **April** **Year to Date 30/4/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				0	0		90	85
Emergency	2	2	100%	2	2	100%	90	85
Urgent	1	1	100%	1	1	100%	85	80
Routine	6	6	100%	6	6	100%	85	80
Totals	9	9	100%	9	9	100%		

Response Maintenance KPIs

Table 1 | **Association Totals** | **May** | | | | **Year to Date 31/5/25** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	3	100%	7	7	100%	90	85
Emergency	4	4	100%	10	10	100%	90	85
Urgent	6	6	100%	16	15	94%	85	80
Routine	14	14	100%	38	38	100%	85	80
Totals	27	27	100%	71	70	99%		

Response Maintenance KPIs

Table 2 | **Glencraig** | **May** | | | | **Year to Date 31/5/25** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	3	100%	6	6	100%	90	85
Emergency	1	1	100%	4	4	100%	90	85
Urgent	4	4	100%	10	10	100%	85	80
Routine	8	8	100%	22	22	100%	85	80
Totals	16	16	100%	42	42	100%		

Response Maintenance KPIs

Table 3 | **Mourne Grange** | **May** | | | | **Year to Date 31/5/25** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				1	1	100%	90	85
Emergency	2	2	100%	3	3	100%	90	85
Urgent	2	2	100%	5	4	80%	85	80
Routine	4	4	100%	8	8	100%	85	80
Totals	8	8	100%	17	16	94%		

Response Maintenance KPIs

Table 4 | **Clanabogan** | **May** | | | | **Year to Date 31/5/25** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				0	0		90	85
Emergency	1	1	100%	3	3	100%	90	85
Urgent				1	1	100%	85	80
Routine	2	2	100%	8	8	100%	85	80
Totals	3	3	100%	12	12	100%		