Response Maintenance KPIs

Table 1	Association Totals		July			Year to Date 31/7/24			
	Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
	Immediate	5	5	100%	17	16	94%	85
	Emergency	3	2	67%	20	18	90%	85
	Urgent	4	4	100%	30	28	93%	80
	Routine	18	17	94%	96	89	93%	80
	Totals	30	28	93%	163	151	93%	

Response Maintenance KPIs

Table 2	Glencraig		July			Year to Date 31/7/24			
	Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
	Immediate	3	3	100%	10	9	90%	85
	Emergency	2	2	100%	9	8	89%	85
	Urgent	3	3	100%	18	17	94%	80
	Routine	7	7	100%	50	45	90%	80
	Totals	15	15	100%	87	79	91%	

Response Maintenance KPIs

Table 3	Mourne Grange		July			Year to Date 31/7/24			
	Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
	Immediate	2	2	100%	4	4	100%	85
	Emergency	1	0	0%	8	7	88%	85
	Urgent	1	1	100%	10	10	100%	80
	Routine	10	9	90%	33	31	94%	80
	Totals	14	12	86%	55	52	95%	

Response Maintenance KPIs

Table 4	Clanabogan		July			Year to Date 31/7/24			
	Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
	Immediate				3	3	100%	85
	Emergency	0	0		3	3	100%	85
	Urgent	0	0		2	1	50%	80
	Routine	1	1	100%	13	13	100%	80
	Totals	1	1	100%	21	20	95%	

Response Maintenance KPIs

Table 1 **Association Totals** **August** **Year to Date 31/8/24**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	6	6	100%	23	22	96%	85
Emergency	4	4	100%	24	22	92%	85
Urgent	4	3	75%	34	31	91%	80
Routine	25	23	92%	121	112	93%	80
Totals	39	36	92%	202	187	93%	

Response Maintenance KPIs

Table 2 **Glencraig** **August** **Year to Date 31/8/24**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	4	4	100%	14	13	93%	85
Emergency	3	3	100%	12	11	92%	85
Urgent	1	1	100%	19	18	95%	80
Routine	13	12	92%	63	57	90%	80
Totals	21	20	95%	108	99	92%	

Response Maintenance KPIs

Table 3 **Mourne Grange** **August** **Year to Date 31/8/24**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	2	2	100%	6	6	100%	85
Emergency	1	1	100%	9	8	89%	85
Urgent	2	1	50%	12	11	92%	80
Routine	7	6	86%	40	37	93%	80
Totals	12	10	83%	67	62	93%	

Response Maintenance KPIs

Table 4 **Clanabogan** **August** **Year to Date 31/8/24**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	0	0	#DIV/0!	3	3	100%	85
Emergency	0	0		5	5	100%	85
Urgent	1	1	100%	3	2	67%	80
Routine	5	5	100%	18	18	100%	80
Totals	6	6	100%	27	26	96%	