Response Maintenance KPIs

Table 1 | **Association Totals** | **October** | | | | **Year to Date 31/10/24** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	4	4	100%	32	30	94%	85
Emergency	3	3	100%	31	29	94%	85
Urgent	22	20	91%	68	61	90%	80
Routine	18	17	94%	160	149	93%	80
Totals	47	44	94%	291	269	92%	

Response Maintenance KPIs

Table 2 | **Glencraig** | **October** | | | | **Year to Date 31/10/24** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	4	4	100%	20	19	95%	85
Emergency	3	3	100%	18	17	94%	85
Urgent	3	2	67%	25	23	92%	80
Routine	10	9	90%	84	76	90%	80
Totals	20	18	90%	147	135	92%	

Response Maintenance KPIs

Table 3 | **Mourne Grange** | **October** | | | | **Year to Date 31/10/24** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	0	0		9	8	89%	85
Emergency	0	0		9	8	89%	85
Urgent	15	14	93%	34	31	91%	80
Routine	6	6	100%	55	52	95%	80
Totals	21	20	95%	107	99	93%	

Response Maintenance KPIs

Table 4 | **Clanabogan** | **October** | | | | **Year to Date 31/10/24** | | | |

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	0	0		3	3	100%	85
Emergency	0	0		4	4	100%	85
Urgent	4	4	100%	9	7	78%	80
Routine	2	2	100%	21	21	100%	80
Totals	6	6	100%	37	35	95%	

Response Maintenance KPIs

Table 1 Association Totals — November — Year to Date 30/11/24

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	5	5	100%	37	35	95%	85
Emergency	7	7	100%	38	36	95%	85
Urgent	11	10	91%	79	71	90%	90
Routine	23	23	100%	183	172	94%	80
Totals	46	45	98%	337	314	93%	

Response Maintenance KPIs

Table 2 Glencraig — November — Year to Date 30/11/24

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	5	5	100%	25	24	96%	85
Emergency	4	4	100%	22	21	95%	85
Urgent	6	6	100%	31	29	94%	80
Routine	10	10	100%	94	86	91%	80
Totals	25	25	100%	172	160	93%	

Response Maintenance KPIs

Table 3 Mourne Grange — November — Year to Date 30/11/24

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	0	0		9	8	89%	85
Emergency	3	3	100%	12	11	92%	85
Urgent	4	3	75%	38	34	89%	80
Routine	8	8	100%	63	60	95%	80
Totals	15	14	93%	122	113	93%	

Response Maintenance KPIs

Table 4 Clanabogan — November — Year to Date 30/11/24

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	Target KPI %
Immediate	0	0		3	3	100%	85
Emergency	0	0		4	4	100%	85
Urgent	1	1	100%	10	8	80%	80
Routine	5	5	100%	26	26	100%	80
Totals	6	6	100%	43	41	95%	