

Response Maintenance KPIs

Table 1 Association Totals

Category	December			Year to Date 31/12/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	7	7	100%	44	42	95%	85
Emergency	5	5	100%	43	41	95%	85
Urgent	7	7	100%	86	78	91%	80
Routine	31	30	97%	214	202	94%	80
Totals	50	49	98%	387	363	94%	

Response Maintenance KPIs

Table 2 Glencraig

Category	December			Year to Date 31/12/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	6	6	100%	31	30	97%	85
Emergency	2	2	100%	24	23	96%	85
Urgent	4	4	100%	35	33	94%	80
Routine	15	15	100%	109	101	93%	80
Totals	27	27	100%	199	187	94%	

Response Maintenance KPIs

Table 3 Mourne Grange

Category	December			Year to Date 31/12/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	1	1	100%	10	9	90%	85
Emergency	2	2	100%	14	13	93%	85
Urgent	1	1	100%	39	35	90%	80
Routine	13	12	92%	76	72	95%	80
Totals	17	16	94%	139	129	93%	

Response Maintenance KPIs

Table 4 Clanabogan

Category	December			Year to Date 31/12/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	0	0		3	3	100%	85
Emergency	1	1	100%	5	5	100%	85
Urgent	2	2	100%	12	10	83%	80
Routine	3	3	100%	29	29	100%	80
Totals	6	6	100%	49	47	96%	