

Response Maintenance KPIs

Table 1 Association Totals

Category	April			Year to Date 30/4/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	2	2	100%	2	2	100%	85
Emergency	4	4	100%	4	4	100%	85
Urgent	14	12	86%	14	12	86%	80
Routine	36	34	94%	36	34	94%	80
Totals	56	52	93%	56	52	93%	

Response Maintenance KPIs

Table 2 Glencraig

Category	April			Year to Date 30/4/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	2	2	100%	2	2	100%	85
Emergency	3	3	100%	3	3	100%	85
Urgent	6	5	83%	6	5	83%	80
Routine	16	14	88%	16	14	88%	80
Totals	27	24	89%	27	24	89%	

Response Maintenance KPIs

Table 3 Mourne Grange

Category	April			Year to Date 30/4/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate				0	0		85
Emergency	1	1	100%	1	1	100%	85
Urgent	6	6	100%	6	6	100%	80
Routine	14	14	100%	14	14	100%	80
Totals	21	21	100%	21	21	100%	

Response Maintenance KPIs

Table 4 Clanabogan

Category	April			Year to Date 30/4/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	0	0		0	0		85
Emergency	0	0		0	0		85
Urgent	2	1	50%	2	1	50%	80
Routine	6	6	100%	6	6	100%	80
Totals	8	7	88%	8	7	88%	

Response Maintenance KPIs

Table 1	Association Totals	May			Year to Date 31/5/24			Target KPI %
		Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
	Immediate	7	6	86%	9	8	89%	85
	Emergency	11	10	91%	15	14	93%	85
	Urgent	7	7	100%	21	19	90%	80
	Routine	23	22	96%	59	56	95%	80
	Totals	48	45	94%	104	97	93%	

Response Maintenance KPIs

Table 2	Glenraig	May			Year to Date 31/5/24			Target KPI %
		Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
	Immediate	3	2	67%	5	4	80%	85
	Emergency	4	3	75%	7	6	86%	85
	Urgent	4	4	100%	10	9	90%	80
	Routine	13	12	92%	29	26	90%	80
	Totals	24	21	88%	51	45	88%	

Response Maintenance KPIs

Table 3	Mourne Grange	May			Year to Date 31/5/24			Target KPI %
		Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
	Immediate	1	1	100%	1	1	100%	85
	Emergency	4	4	100%	5	5	100%	85
	Urgent	3	3	100%	9	9	100%	80
	Routine	6	6	100%	20	20	100%	80
	Totals	14	14	100%	35	35	100%	

Response Maintenance KPIs

Table 4	Clanabogan	May			Year to Date 31/5/24			Target KPI %
		Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
	Immediate	3	3	100%	3	3	100%	85
	Emergency	3	3	100%	3	3	100%	85
	Urgent	0	0		2	1	50%	80
	Routine	4	4	100%	10	10	100%	80
	Totals	10	10	100%	18	17	94%	

Response Maintenance KPIs

Table 1 Association Totals

Category	June			Year to Date 30/6/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	3	3	100%	12	11	92%	85
Emergency	2	2	100%	17	16	94%	85
Urgent	5	5	100%	26	24	92%	80
Routine	19	16	84%	78	72	92%	80
Totals	29	26	90%	133	123	92%	

Response Maintenance KPIs

Table 2 Glencraig

Category	June			Year to Date 30/6/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	2	2	100%	7	6	86%	85
Emergency	0	0		7	6	86%	85
Urgent	5	5	100%	15	14	93%	80
Routine	14	12	86%	43	38	88%	80
Totals	21	19	90%	72	64	89%	

Response Maintenance KPIs

Table 3 Mourne Grange

Category	June			Year to Date 30/6/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate	1	1	100%	2	2	100%	85
Emergency	2	2	100%	7	7	100%	85
Urgent	0	0		9	9	100%	80
Routine	3	2	67%	23	22	96%	80
Totals	6	5	83%	41	40	98%	

Response Maintenance KPIs

Table 4 Clanabogan

Category	June			Year to Date 30/6/24			Target KPI %
	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	
Immediate				3	3	100%	85
Emergency				3	3	100%	85
Urgent	0	0		2	1	50%	80
Routine	2	2	100%	12	12	100%	80
Totals	2	2	100%	20	19	95%	