Response Maintenance KPIs

Table 1   **Association Totals**   July   **Year to Date 31/7/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	4	4	100%	14	13	93%	90	85
Emergency	4	4	100%	16	16	100%	90	85
Urgent	8	8	100%	36	34	94%	85	80
Routine	14	13	93%	73	71	97%	85	80
Totals	30	29	97%	139	134	96%		

Response Maintenance KPIs

Table 2   **Glencraig**   July   **Year to Date 31/7/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	3	100%	12	11	92%	90	85
Emergency	2	2	100%	7	7	100%	90	85
Urgent	8	8	100%	25	25	100%	85	80
Routine	10	9	90%	44	42	95%	85	80
Totals	23	22	96%	88	85	97%		

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Response Maintenance KPIs

Table 3   **Mourne Grange**   July   **Year to Date 31/7/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	1	1	100%	2	2	100%	90	85
Emergency	1	1	100%	5	5	100%	90	85
Urgent	0	0		7	5	71%	85	80
Routine	4	4	100%	16	16	100%	85	80
Totals	6	6	100%	30	28	93%		

Response Maintenance KPIs

Table 4   **Clanabogan**   July   **Year to Date 31/7/25**

Category	Due in Mth No.	Completed in Mth No.	KPI Mth %	Due in Mth No.	Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				0	0		90	85
Emergency	1	1	100%	4	4	100%	90	85
Urgent				4	4	100%	85	80
Routine				13	13	100%	85	80
Totals	1	1	100%	21	21	100%		

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Response Maintenance KPIs

Table 1 — Association Totals

Category	June Due in Mth No.	June Completed in Mth No.	KPI Mth %	Year to Date 30/6/25 Due in Mth No.	Year to Date Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	2	67%	10	9	90%	90	85
Emergency	2	2	100%	12	12	100%	90	85
Urgent	12	11	92%	28	26	93%	85	80
Routine	21	20	95%	59	58	98%	85	80
Totals	38	35	92%	109	105	96%		

Response Maintenance KPIs

Table 2 — Glencraig

Category	June Due in Mth No.	June Completed in Mth No.	KPI Mth %	Year to Date 30/6/25 Due in Mth No.	Year to Date Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate	3	2	67%	9	8	89%	90	85
Emergency	1	1	100%	5	5	100%	90	85
Urgent	7	7	100%	17	17	100%	85	80
Routine	12	11	92%	34	33	97%	85	80
Totals	23	21	91%	65	63	97%		

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Response Maintenance KPIs

Table 3 — Mourne Grange

Category	June Due in Mth No.	June Completed in Mth No.	KPI Mth %	Year to Date 30/6/25 Due in Mth No.	Year to Date Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				1	1	100%	90	85
Emergency	1	1	100%	4	4	100%	90	85
Urgent	2	1	50%	7	5	71%	85	80
Routine	4	4	100%	12	12	100%	85	80
Totals	7	6	86%	24	22	92%		

Response Maintenance KPIs

Table 4 — Clanabogan

Category	June Due in Mth No.	June Completed in Mth No.	KPI Mth %	Year to Date 30/6/25 Due in Mth No.	Year to Date Completed in Mth No.	KPI Ytd %	CHA Target KPI %	Std Target KPI %
Immediate				0	0		90	85
Emergency	0	0		3	3	100%	90	85
Urgent	3	3	100%	4	4	100%	85	80
Routine	5	5	100%	13	13	100%	85	80
Totals	8	8	100%	20	20	100%		

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